

Day Chair:	Nico Oud
09.00 - 09.20	Welcome
09.20 - 09.50	<i>Opening and introduction; Hans Fleury</i>
09.50 - 10.00	<i>European Developments in the Management of Aggressive Behaviour; Nico Oud</i> (trainer, tutor and researcher CONNECTING and Oud Consultancy)
10.00 - 10.50	<i>Less Coercive: a Project to Reduce the Appliance of Enforced Seclusion (Dutch); Jan Boogaarts</i> (nurse specialist and project leader GGZ-Noord-Holland Noord)
10.50 - 11.10	Coffee break
11.10 - 12.00	<i>Experiences with a 3-Days Follow-up after the Basic Training 'Aggressiehantering' (Dutch); Lies Vermeer & Astrid de Bruijn</i> (health care managers and trainers in the management of aggressive behaviour, 's Heerenloo, a health care institution for mentally disabled people)
12.00 - 13.00	Lunch
13.00 - 13.50	<i>The Psychiatric 'Intensivobett' (the 'Netbed'), an Austrian Specialism; Wolfgang Schrenk</i> (Diplomierter Psychiatrischer Gesundheits- und Krankenpfleger, Vertretender Stationspfleger, Psychiatrische Akutstation, trainer Aggressionsmanagement (Austria))
13.50 - 14.40	<i>The Importance of Negotiating in the Prevention and De-Escalation of Aggressive Behaviour (Dutch); Ton Kuiper</i> (registered psycho-motor therapist, Parnassia, psychomedical centre, self employed therapist, trainer and mediator) & Hans Fleury (trainer and tutor CONNECTING, psychiatric and community nurse, gestalt therapist, coach psychiatry)
14.40 - 15.00	Tea break
15.00 - 15.50	<i>Simple Self-Defense Techniques against Punches and Kicks; Emanuel Müller</i> (Diplomierter Psychiatrischer Krankenpfleger, trainer Aggressions-management, 1 st dan Shorinjiryu Kenkokan Karatedo, green belt Ju-Jitsu and Judo) (Switzerland)
15.50 - 16.40	<i>European Platform 'Aggression Management', Exchange of Methods, Physical Techniques and Problems; led by Hans Fleury</i> (involvement of all attendants welcome)
16.40 - 17.00	<i>Evaluation</i>
17.00 - 18.00	Drinks

Day Chair:	Nico Oud
09.00 - 09.20	Welcome
09.20- 10.10	<i>The Seclusion Area as a Stimulus-Free Environment: Opinions Elsewhere in Europe? (Dutch); Bert van der Werf, Ph.D.</i> (clinical psychologist, senior researcher IGG de Geestgronden, member of EViPRG)
10.10 - 10.30	Coffee break
10.30 - 11.20	<i>Assessing Developmental and Interactional Aspects of Problem Behaviour at Elementary School Children;</i> Yvonne van Engelen (educationalist, psychodiagnostician Special Needs Education, Health Care Psychologist, freelance employee CONNECTING, former teacher physical education)
11.20 - 12.00	<i>In-Patient Experiences and Perception of Coercion and Pressure during Admission into a Psychiatric Hospital (Dutch);</i> M.P. Vermeulen (founder and ex-chairman Anoksis, an association of people with chronic psychosis or schizophrenia, general staff-member and interaction-trainer)
12.00 - 13.00	Lunch
13.00 - 13.50	<i>'Brink', a Programme to Support Health Care Professionals to Optimize their Relation with the Care Taker within the Primary Process (Dutch);</i> Joost van Daalen (nurse, tutor, professional innovator and managing director Kairos Valeo)
13.50 - 14.40	<i>Toward Understanding the Escalation of Patient-Staff-Conflict in Psychiatric Settings; Dirk Richter, Ph.D.</i> (Krankenpfleger, soziologe und qualitätsbeauftragter) (Germany)
14.40 - 15.00	Tea break
15.00 - 15.50	<i>Presentations Physical Interventions International</i>
15.50 - 16.40	<i>European Platform 'Aggression Management', Exchange of Methods, Physical Techniques and Problems;</i> led by Hans Fleury (involvement of all attendants welcome)
16.40 - 17.00	<i>Evaluation, Forecast 2005 and Closing</i>
17.00 - 18.00	Drinks